



# Manage Tuition Payments From anywhere.

## Offering you easy account access with FACTS.

Between school, ball games, and other activities, every spare minute counts. That's why we partner with FACTS to offer online tuition management you can access from anywhere. You'll have scheduled tuition payments and the option to manage your account from your phone, tablet, or computer whenever life gives you a free moment.

## FACTS Confirmation Notice

Once your information is received and processed by FACTS, you will receive a confirmation notice via email or postal mail, which confirms your payment plan information. Please review it carefully for accuracy. Contact our school or FACTS with any discrepancies.

## Frequently Asked Questions

- **Is my information secure?**

**Yes.** Your personal information, including payment information, is protected with the highest security standards in the industry. Learn more at [FACTSmgt.com/security-compliance](https://FACTSmgt.com/security-compliance).

- **When will my payments be due?**

Your payments are due

However, your financial institution will decide the time of day your payments are processed.

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## Frequently Asked Questions (continued)

- **What happens when my payment falls on a weekend or a holiday?**

Your payment will be processed on the next business day.

- **How do I manage my payment plan?**

Our payment plans are designed around you, so you can manage tuition payments from anywhere. Use your phone, tablet, or computer to log in to your account at [online.FACTSmgt.com](https://online.FACTSmgt.com). Please note: changes must be received by FACTS at least two (2) business days prior to your automatic payment date in order to affect the upcoming payment.

- **What is the cost to set up a payment plan?**

All enrollment fees will be indicated upon setting up your payment plan. If applicable, the nonrefundable FACTS enrollment fee will be automatically processed within 14 days of your payment plan being posted to the FACTS system.

- **What happens if a payment is returned?**

Returned payments may be subject to a FACTS returned payment fee. You will receive a returned payment notice with additional information on how and when the fee is due.

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## FACTS Customer Service

FACTS is committed to doing all they can to provide you with the highest quality customer service in the industry. This includes: online account access from any device, phone support, instant chat, text messaging, and one-click Spanish translation.

For more information or to view your payment plan details, log into your account at [online.FACTSmgt.com](https://online.FACTSmgt.com).

More questions? Visit [FACTSmgt.com/payment-plans](https://FACTSmgt.com/payment-plans)

